

A Method Of Executing An Electronic Commerce Sale From An Affiliate Web Site With A Vendor Through A Hub Server In One Step Without Reentering Shipping And Payment Information

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A METHOD OF EXECUTING AN ELECTRONIC COMMERCE SALE FROM AN AFFILIATE WEB SITE WITH A VENDOR THROUGH A HUB SERVER IN ONE STEP WITHOUT REENTERING

SHIPPING AND PAYMENT INFORMATION

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BACKGROUND OF THE INVENTION

Field of the Invention

This invention relates to Internet electronic commerce and more particularly, to a method by which a buyer can execute a sale from an affiliate web site with a vendor through a hub server without leaving the web site, or reentering the user's payment and shipping information

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Description of the Prior Art

Internet electronic commerce allows businesses to conduct sales transactions over the Internet between customers (buyers) and vendors supplying goods and services. On-line software enables product displays and credit card ordering for users who sign onto a web site maintained by a vendor. Secure credit card transactions have made the purchase of goods and services safe and simple. Typically, a buyer browses a vendor's site and chooses items that are placed in an electronic shopping cart when the buyer clicks on an icon for a featured product. When all selections have been made, the buyer clicks on a "check-out" icon. A first time buyer is required to supply credit card information and a ship to address by filling out an on-line form. Clicking on a submit button submits the information in the form for processing. After a credit check is complete, the buyer is informed on-screen that the items will be shipped to the address supplied and the credit card will be debited for the total amount of the sale. The buyer's information is stored at the vendor's site, so that for subsequent visits to the same site, the buyer does not have to fill out a form again. However, if the buyer visits a different vendor's web site, the information will have to be supplied again, and again for each different vendor's web site visited.

If a user chooses Amazon.com's Book Store, the query form for Amazon.com is put on-screen. Alternatively, an advertising banner for Amazon.com's Book Store may be displayed at another web site, such as the WebDatatm site (www.webdata.com). Once a user chooses a banner and clicks, the user leaves the WebDatatm site for Amazon.com's Book Store web site.

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Once at the Amazon.com's Book Store web site, book purchases can be made by the conventional on-line shopping cart method described above or by a special Amazon.com feature called 1-Clicktm. With 1-Clicktm, a buyer on the Internet can place an order by clicking just one button at the Amazon.com web site. Those buyers who have never placed an order at Amazon.com simply use an "Add it to your Shopping Cart" button to place the first order, proceed to the checkout and use the standard ordering process to complete the order. 1- Click ordering is turned on after this first order, provided the order is placed using a credit card.

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After this first order, it isn't necessary for the user to fill out an order form again. The site automatically references the buyer's account information stored at the site for shipping and billing information. All domestic 1-Clicktm orders made within a 90-minute period are consolidated by availability.

The buyer's 1-Clicktm settings, which include shipping address, shipping method, and payment information, are created when the buyer first uses a credit card to make an order with Amazon.com. The buyer can change, activate, or turn off 1-Clicktm settings.

While 1-Clicktm ordering offers easy, streamlined buying for users at the amazon.com web site, there is no mechanism by which potential buyers can place an order from another web site without first being transferred to the amazon.com web site.

It is desirable to have a way to consummate a sale of products or services of many different vendors displayed on a web page without the user leaving the web site upon which the buyer found the product or service advertised. Furthermore, the buyer information should be remembered so that any user can purchase any vendor's product from any affiliate's web site.

Summary of the Invention

Briefly, the invention is concerned with a method of processing multiple electronic transactions at a hub server. Three databases are stored at the hub, a vendor product information database, a buyer profile database, and an affiliate web Site database. The product information is referenced by a number of affiliate web Sites. Buyer credit card or payment method and shipping information of one or more buyers, including a particular buyer, is stored in the database during the first purchase from an affiliate web site. When a purchase request of the particular buyer is received from one of the affiliate web sites, the stored buyer credit and shipping information of the particular buyer is combined with product selection received from the affiliate site resulting in combined purchase order information. The combined purchase order information is recorded and forwarded to the vendor's web site or order entry system.

In accordance with an aspect of the invention, the hub server dynamically creates HTML code and/or JavaScript needed to submit a purchase request if the user clicks on an icon/button. This HTML and JavaScript is dynamically inserted into the page with an <IFRAME>, JavaScript, or similar tag.

The invention has the advantage that it enables a sale to be completed without the buyer leaving the affiliate's site.

The invention has the advantage that a buyer need enter credit card and ship to data only once and can visit any Site in the affiliate network later without having to reenter the data, even though new products from new vendors may be subsequently featured on any site.

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Brief Description of the Drawings

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The invention will be described in greater detail with reference to the drawings in which:

7 Fig. 8 embodied;

FIGURE 2 is a flow diagram of computer software implementing vendor sign-up software;

FIGURE 3 is a flow diagram of computer software implementing affiliate sign-up software;

FIGURE 4 is a flow diagram of computer software implementing select vendor products software; and,

FIGURE 1 is an overall block diagram of an Internet commerce system in which the present invention is

FIGURES 5a and 5b comprise a flow diagram of computer software implementing execute buyer's order software.

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DETAILED DESCRIPTION OF THE INVENTION

Refer to FIGURE 1 which is an overall block diagram of an Internet commerce system in which the present invention is embodied. A central hub server 100 stands between a number of vendor web sites 102, 104, 106 and a number of affiliate web sites 108, 110, 112, to execute sales of vendor products featured on the affiliate web sites. A buyer 114 that browses an affiliate web site 110 and views a page containing product insert code causes identifiers of the buyer, the affiliate site, the product (or category), and optionally the vendor site to be sent to the hub server. The hub server searches a database to find a picture of the product, its current price and the buyer's previously stored credit and shipping address. The hub server returns an HTML <FORM> to the user, including a picture of the product, its price, affiliate ID, product ID, and buyer ID with a submit icon superimposed on the picture. The picture and submit icon are displayed on the affiliate's web page. If the buyer clicks on the submit icon, the purchase request form data is returned to the hub server. At the hub server, the orders are aggregated by vendor. Then the transactions are processed. The buyer's credit card is debited with the purchase price and the vendor site is credited with the sale less a commission which is credited to the affiliate site and the hub server. Alternatively, the buyer's information is forwarded to the vendor with the hub's (vendor affiliate) ID for commission/credit later. The form includes all information necessary to make the purchase: product code, price, affiliate site ID, vendor site ID and buyer ID. The purchase request is forwarded to the vendor which processes the sale and ships the product to the buyer's shipping address.

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If the hub server searches the database and finds that the buyer's stored credit and shipping address have not been previously stored, the hub server returns a blank form to the buyer. The first time buyer is required to fill out the form which is submitted to the hub server. The hub server stores the buyer's credit and shipping address information for use with subsequent visits by this buyer to any of the affiliate web sites.

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Vendor sign-up Software

Refer to FIGURE 2 which is a flow diagram of computer software implementing vendor sign-up software. Vendors may sign up to sell products through affiliated network sites. Alternatively, orders can be forwarded to a vendor through its web interface even if the vendor is not explicitly signed up. In either case, buyer information and credit card number are forwarded to the vendor's site by the hub server with all orders. If a vendor's sign-up request is received 204 at the hub server, an on-line registration form is displayed 206. The vendor completes the form which includes a list of vendor's products to be offered for sale, or a site where the products may be found. When the completed form is received at the hub server 208, the vendor ID and list of (or location of) products being offered are stored in the hub server database.

Affiliate sign-up Software

Refer to **FIGURE 3** which is a flow diagram of computer software implementing affiliate sign-up software. Affiliate sites may sign up to be part of the network by filling out an online form. If an affiliate's sign-up request is received 304 at the hub server via the hub server web page, an affiliate on-line registration form is displayed 306. The affiliate completes the form which includes the affiliate's ID. When the completed form is received at the hub server 308, the affiliate ID is stored in the hub server database.

Select Vendor Products Software

Refer to **FIGURE 4** which is a flow diagram of computer software implementing select vendor products software. A list of available vendor products obtained from the vendors during the vendor sign-up procedure is displayed 402. Alternatively, product categories may be displayed. Affiliate sites may select 404 any number of different vendor's products to sell, or product categories, suited to the nature of the affiliate's web site. A separate template is generated 406 automatically for each product or product category. This template is then pasted into an affiliate site's web page in accordance with the preference of the affiliate.

Display Product to Buyer Software

Refer to FIGURE 5a which comprises a flow diagram of computer software implementing display product to buyer software. A prospective Buyer browses a web page on an affiliate site that has a product displayed with a submit icon on it. The product and submit icon are placed on the web page by an <IFRAME> or <JAVASCRIPT> tag (or similar tag).

A cookie received 502 at the hub server identifies a prospective buyer. Arguments in the IFRAME/JS sent to the hub server identify the affiliate site, product, and optionally the vendor site. A cookie is an identifier assigned to a buyer by the hub. If this is not a first time buyer, a buyer profile and shipping information is available and retrieved 504. If the product is specified by the affiliate 506 a picture of the product with a submit icon superimposed on it (or next to it) is returned to the user 510. If the product is not specified by the affiliate 506 a product is selected 508 from a product category randomly or based on the user profile retrieved previously.

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As described above, a picture of the specified Product is returned to the user on the affiliate's page from the hub server (or pointed to by the hub) and is displayed with the "submit" icon on it. The ALT text associated with the "submit" icon describes the purchase, for example, "Buy I Electronic Day Trader for \$21.50 from Amazon. Ship to John Smith." This is a <FORM> with all the necessary information required to make the purchase: product code, price, affiliate site, vendor (optional) and buyer. The "submit" image functions as a submit button.

Execute Buyer's Order Software

Refer to **FIGURE 5b** which comprises a flow diagram of computer software implementing execute buyer's order software. If the user clicks on the "submit" button, a purchase request for the product is made. When the purchase request is received at the hub server 512, and a vendor is specified 516, the purchase request is sent to the vendor site 520 for shipment by the vendor to the buyer. If a vendor is not specified 516, a vendor is selected based on the best price and/or aggregate efficiency criteria such as shipping agent, geographical location, etc.

Once the purchase request is confirmed by the vendor 522, the hub server bills the buyer's credit card 524, credits the affiliate site with a commission 526 and confirmation from the vendor is returned to the buyer by email by the hub server 528. All purchase requests made within an hour (less any cancellations) are aggregated by the vendor and forwarded.

Buyer Information

Buyer data is stored at the hub server, so it can be utilized by buyers to make purchases from all affiliate sites in the affiliate network. The first time a buyer orders a product 514, a form is sent to the user to collect the buyer's shipping address, shipping method, and credit card payment information 532. Once the completed form is received at the hub server 534, the information collected is stored 536 at the hub server. The buyer's proprietary information need not be sent to the affiliate site as it is securely stored at the hub server.

It will be understood by those skilled in the art that the product displayed can be random within a category. Also, the product displayed can be custom based on the buyer's profile, site and category. Additionally a product (such as a book) may be featured, but the vendor selected before or after purchase based on price or aggregation efficiency. (e.g. If one of two books ordered is only available from a single vendor, it may be cheaper or more convenient to order both books from the same vendor to reduce shipping costs).

While the invention has been particularly shown and described with reference to preferred embodiments thereof, it will be understood by those skilled in the art that the foregoing and other changes in form and detail may be made therein without departing from the scope of the invention.

What is claimed is: